



Islamic Relief Sudan

Date: 01/12/2023

Tender Name: - Consultant to conduct health service mapping at Umrakoba and Tuneadba refugees camps and host communities at Doka and Almafaza in Gadaref State .

إسم العطاء: إستشارى لإجراء خرائط الخدمات الصحية في معسكرات اللاجئين بأمرأكوبه والطنيدبه والمجتمع المضيف في دوكا والمفازة بولاية القضارف.

Project: Islamic Relief- EREPSER

PR # 18369

Company Name:

اسم الشركة:

Address:

العنوان:

Contact Person:

ممثل الشركة:

Mobile Number:

رقم الموبايل:

Elect email:

البريد الإلكتروني:

الإغاثة الإسلامية عبر العالم منظمة تطوعية تعمل في السودان منذ العام 1991 ، تسعى لتخفيف المعاناة عن الفقراء في العالم دون تمييز للجنس او العقيدة او الاصل ومنذ بداية عملها في السودان نفذت المنظمة بنجاح العديد من مشاريع التنمية والاغاثة في قطاعات المياه واصحاح البيئة ، الصحة ، التعليم ، سبل العيش ، الطوارئ ودعم الأيتام.

هذا العطاء لخدمه إستشارى لإجراء خرائط الخدمات الصحية في معسكرات اللاجئين بأمرأكوبه والطنيدبه والمجتمع المضيف في دوكا والمفازة بولاية القضارف وفق الشروط المرجعية المرفقه (TOR) سيتم توقيع عقد إستشارى لإجراء خرائط الخدمات الصحية في معسكرات اللاجئين بأمرأكوبه والطنيدبه والمجتمع المضيف في دوكا والمفازة بولاية القضارف مع منظمة الإغاثة الإسلامية عبر العالم لمن يرسو عليه العطاء .

1. يتم سداد قيمة العطاء بالجنيه السوداني بشيك عقب إنجاز العمل في التاريخ المحدد.

2. يرفق المتقدم المستندات الاتيه :

أ. السيره الذاتية .

ب. المؤهلات الأكاديميه.

ج. الكورسات التدريبيه والخبرات السابقه .

د. خطة العمل متضمنه فترة إنجاز العمل والتكلفه.

هـ. اسكرين فورم (يستلم مع كراسة العطاء)

و. صورة من إثبات الشخصية .

3. يتم تقديم العطاءات في ظرف مغلق مختوم بالشمع الاحمر يكتب عليه (عطاء إستشارى لإجراء خرائط الخدمات الصحية في معسكرات اللاجئين أمرأكوبه والطنيدبه والمجتمع المضيف في دوكا والمفازة بولاية القضارف. ويودع بصندوق العطاءات بالصالة الرئيسية بمكتب المنظمة ولاية القضارف - حى الجمهوريه جنوب او مكتب المنظمة بوادمدي- مارنجان- حلة حسن- جوار كلية الاندلس كما يمكن التقديم عبر البريد الإلكتروني الموضح ادناه :

Irw.Sudanprocurement@gmail.com

4. الإلتزام بكل ما ورد من شروط أعلاه ، و لا ينظر في العطاءات غير المستوفية للشروط

5. لا يمكن فتح صندوق العطاءات لسحب كراسة العطاء بعد الإيداع وعلي من يرغب في الإنسحاب وضع خطاب يفيد ذلك في صندوق العطاءات.

6. المنظمة غير مقيدة بقبول أقل أو أعلى عطاء

7. اخر موعد لتسليم العطاءات في يوم الخميس الموافق 2023/12/07 م الساعة الثالثة ظهرا.

<u>Services Cost</u>		
	Sub Total	
	Vat 17%	
	TOTAL	

Total Amount in words:

Supplier name:

Address / Tel:

Signature:

Attached ANNX (A)

 <p>IR- CANADA</p>	<p>بسم الله الرحمن الرحيم Islamic Relief Worldwide منظمة الإغاثة الإسلامية عبر العالم القضارف Ethiopian Refugee Protection & SRHR Emergency Response in Gedarif, Sudan</p>	
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Terms of Reference for Individual Consultant to Conduct Protection service mapping including in the 4 project locations in Gadaref State

Hiring Office: IRW Gadarif Sub Office

Name of project: Ethiopian Refugee Protection & SRHR Emergency Response in Gadaref, Sudan (EREPSER)

Donor: IR Canada

Project type: Recovery

Project location: Um Rakuba Camp, Tunaydbah Camp, Doka Locality, and Elmafaza Locality, Gadaref State, Sudan

Introduction:

Islamic Relief Sudan is registered with the Ministry of Humanitarian Affairs (HAC), Republic of Sudan. IRW has been operational in Sudan since 1991, with humanitarian, early recovery, WASH, Health & Nutrition, livelihood diversification and Economic Empowerment, Education and Food Security. IRW operates in 8 field offices in Blue Nile (Damazine), Greater Kordofan North Kordofan (El-Obeid), west South Kordofan (Alfula), Central Darfur (Nertiti), Khartoum state, and Gadarif state in eastern Sudan. The field offices report directly to the Country Office located in Khartoum.

The EREPSER project intends to address Protection and health needs of Ethiopian Refugees and host communities in Um Rakuba, Tunaydbah, Doka, and Elmafaza localities in Gadaref state, Sudan. An estimated 110,000 persons will be reached by the proposed interventions which will aim at (i) Reduced suffering, increased, and maintained human dignity, and lives saved for 110,000 refugees and host communities, particularly women and girls, in Gadaref, Sudan. Conflict affected refugees and host community members; particularly women and girls, in Gadaref, Sudan. Through this proposed 24 month- project, IRW will focus on integrated programming for the conflict affected populations, comprising of need-based initiatives which in turn is intended to enable them to: (i) improve their safe and dignified protection services, particularly women and girls, in Gadaref, Sudan and increase their gender-responsive health services, especially women and girls, in Gadaref, Sudan.

The protection interventions will focus on increasing awareness of protection services and decrease stigma around reporting, IR will provide culturally appropriate training on SGBV prevention and mitigation to faith leaders and other local actors in Um Rakuba, Tunaydbah, Doka and Elmafaza). Faith leaders and local actors will facilitate change at the community level as they are greatly respected in their communities and can communicate information and encourage reporting through the appropriate avenues. Inclusive community-based protection mechanisms will be established, including separate protection committees for refugee camps and HCs. Lastly, trained faith leaders and local actors will conduct community-wide awareness sessions on protection, including topics of referral mechanisms, child protection (CP), and SGBV prevention and mitigation. For SGBV services, IR will conduct prevention, response, and mitigation training for service providers, including legal support. Service providers will include government officials from the HAC, the Commission of Refugees, the state Ministry of Social Welfare, and health personnel in HCs and refugee camps. Only 24% of women (IDP and HC) surveyed were aware of programs specifically for women (Multi-Sector Needs Assessment, Mar 2021). Therefore, there is a need to create safe spaces for women to gather and learn about services available to them. Culturally appropriate community safe spaces will be established and equipped within the two refugee camps, including children and women-friendly spaces. Furthermore, protection services will be provided, including those related to SGBV, child reunification and family tracking, as well as referrals for women and children to access services in the refugee camps. For children, protection services will take place in schools and child-friendly spaces in the camps, and for women they will take place during home visits and within women-friendly spaces.

For Protection sector intervention, IR will support the current centers to increase the accessibility to Protection Services facilities. In Host Communities, most of the Protection services are not reachable and the available Protection centers are rarely attended to by sufficiently trained Protection and Mental Health professionals, in both settings there are insufficient resources for women. Thus, IR will Support to improve the exist services such as Primary Healthcare and Mental Health, Psychosocial Support, GBVs/SGBs support services, Legal assistance. As mentioned previously, access and lack of knowledge about available services are barriers for refugee communities in and around camps. Therefore, IR will conduct a community Protection service mapping, including available referral pathways that will be shared with the wider community and other service providers.

Based on IRW's recent experience in other African countries, community conversations will be organized among women only and men only groups having bright prospects of encouraging countering the GBVs/SGBs at household and community levels. This activity will give confidence to women to report, expected to raise awareness among men, will help in tackling the taboo related to reporting and promotion of referrals. IRW staff would facilitate the community conversation groups but will not influence the discussion.

The Community Conversation (CC) is special aspect for this project with the intent of having a focused discussion to influence and improve the accessibility to Protection related services and other issues identified for and devised for the planned continues sessions. It is expected, the outcome of the CC will be a learning to IRW Sudan and other INGOs and government for interventions that need change in attitude and practice.

IRW will assess the needs and existing Protection service mapping in the 4 project locations. Such a mapping will identify gaps in service provision in the targeted areas and will support the

basis for future interventions to ensure that adequate Healthcare services are available, accessible, and affordable to vulnerable people living in the targeted project locations.

Scope of work (Description of Services/activities):

In December 2023 IRW Gadaref field office will hire a consultant to undertake a needs assessment for the Protection Service mapping. The consultant is to identify and learn more about the existing services at different levels of intervention and assess the Protection-related needs of refugees and host communities and vulnerable in the project locations.

Specific Objectives:

The overall objectives of the assessment are:

- 1) To map the availability of Primary Healthcare and Mental Health, Psychosocial Support, GBVs/SGBs support services, Legal assistance.
- 2) Assess how and if the services address the needs of the right holders and their satisfaction with the services.
- 3) To provide recommendations on service gaps in terms of availability, quality and reach, accessibility, and affordability.

Activities

The consultant will conduct a qualitative assessment under the supervision of IRW Gadaref office.

She /he will be responsible for completing the following tasks:

1. Mapping the existing Protection services provided in the 4-project location, with a focus on availability of **Primary Healthcare and Mental Health, Psychosocial Support, GBVs/SGBs support services, Legal assistance.** services. This includes consulting existing mapping available from the Ministry of Social Welfare institutions, UNFPA, UNHCR, INGOS, and NGOs. It also includes conducting desk studies and field visits, talking with different local actors and partners in the EREPSER project.
2. Developing methodology and research questions in close collaboration with IRW Gadarif office.
3. Undertaking a literature review of key IRW program documents and study reports on the project locations.
4. Holding interviews/discussions or technical meetings coupled with constant follow-up as relevant: Bi-lateral meetings or collective round table meetings with senior staff (mainly with government stakeholders and a few key NGOs and UN agencies).
5. Consult with the target population in the area, focusing on Protection concerns and Wellbeing. Such consultation will include holding key informant interviews and Focus Group Discussions with service providers and beneficiaries, with a specific focus on women and girls.
6. Presenting the findings of the assessment in a comprehensive written report, as well as organizing a validation consultation at the national level and a coordination referral meeting for the locations. The findings should also be presented for the state ministry of health, UNFPA, UNHCR, Sudan family planning associations, localities, and other relevant stakeholders.

Duration and working schedule:

The estimated duration of the consultancy is one and a half month (Suggested number of working days to be provided along with suggested work plan).

Place where services are to be delivered:

IRW, Gadaref Office (4 project locations)

Delivery dates and how work will be delivered

(Delivery will be electronic or hard copy).

- A methodological note specifying clear steps required for carrying out the objectives and detailed questions – within 2 days from the start of consultancy. FGD and KII questions to be reviewed by IRW.
- A validation workshop should be conducted around week 3 to 4.
- A first draft should be submitted **after 3 weeks**, a second draft **after 4 weeks** and the final narrative report should be delivered electronically and hard copy to IRW Gadarif office **after 5 weeks** (after having delivered two drafts and incorporated IRW'S feedback).

Monitoring and progress control, including:

reporting requirements, periodicity format and deadline:

- Suggested work plan to be submitted with CV in the expression of interest.
- Weekly call and email exchange as appropriate with IRW's focal point (Protection/Gender Officer)
- A detailed methodological note specifying clear steps required for carrying out the objectives submitted **within 3 days** of the start. Final version to be submitted **after 5 days**.
- A first draft narrative report to be submitted after 4 weeks and revised after 5 weeks. The final narrative report to be delivered after 6 weeks.

Supervisory arrangements:

The consultant will conduct a qualitative review under the supervision of the IRW Gadarif Office (Program Manager and Protection/Gender Officer).

Expected travel: Recurrent travel to the project locations is expected, covering the four main areas of: Umrakoba and Tenedyba camp as well as Doka and Elmafaza host community. IRW will provide transportation for these trips.

Required expertise, qualifications and competencies including language requirements:

Language and Academic Qualifications:

1. MA degree in Psychology, gender, development, humanities, social sciences, statistics, or related field, with at least 5 years+ of experience in consultancy work on health or health related field, or BA degree with 10 years+ experience in the same fields described above.
2. Written and oral proficiency in English and Arabic.

Qualifications Related to the Theme:

1. Excellent knowledge of the Protection theme especially in the context of Sudan/Gadarif and of issues related to the multi-sectoral service delivery.

2. Excellent knowledge of Protection concerns and Wellbeing theme.
3. Expertise in the field of Protection and human rights.

Research Qualifications

1. Ability to critically analyze data, including service reports and any relevant research papers and other resources.
2. Ability to evaluate and analyze qualitative and quantitative data.
3. Ability to collect and interpret information and qualitative data by conducting interviews with relevant stakeholders.
4. Ability to organize and lead focus group discussions.
5. Ability to collect empirical data; design questionnaires and conduct surveys and analyses of the data.
6. Ability to process and synthesize information from various sources and compile it into a report that is accessible and useful to various stakeholders.

Inputs / services to be provided by IRW Gadarif office. Or (e.g., support services, office space, equipment i.e., tabs smart phones).

If applicable: IRW Gadarif office will provide the consultant with relevant documents and facilitate his/her access to relevant partners and other stakeholders.

Individual consultants or teams are welcome to apply, submitting a CV and motivation letter along with a draft work plan.

How to apply:

Interested candidates are kindly requested to provide their CVs, copy of academic credentials together with the suggested work plan and financial proposal (timeframe and the proposed lump sum amount) through the email address : Bakhiet.Mohamed@islamic-relief.org.sd:

Eltahir.Imam@islamic-relief.org.sd. Consultancy Title in the e-mail's subject.

Deadline for receipt of applications is **7 days after the announcement-**

Total Amount in words _____

Company Name _____

Authorized person Name _____

Signature & Stamp: _____